Policy Statement:

Who we Are

Mash It Up Ltd ensures that customer security is priority. This policy statement should be read in conjunction with the Terms and Conditions. At Mash It Up, we take your privacy concerns seriously and are committed to maintaining the trust and confidence of our visitors. This policy statement contains detailed information about the kind of data we collect, and how we keep it secure.

What Data Collected and Why

All personal information collected is stored securely and confidentially and is processed carefully to prevent identification. All information provided through our website is encrypted securely using applicable industry standards to prevent any unauthorised use.

Processing personal information is limited to only setting up of account, billing, delivery of goods and queries. However, information is collected on our site when you visit our site, for as long as is necessary to process the order. Refunds processing, respond to complaints/feedback or for processing of promotional information, personal information is stored for such limited purposes. If you have subscribed to any of our offers, we will store such information as required.

Ordinarily we do not store or have access to your financial information and all information is accessed by Paypal directly. Information collected on our site when you place orders, or register for materials is limited to name, address, email address, phone number and similar data supplied for the courses. We do not store card details or any financial information. If you subscribe to our promotional offers with your details, we store your details for such limited time. You may also unsubscribe anytime by contacting our customer support or by emailing us.

We do not transfer your information outside the European Economic Area (EEA) except when the user is located outside the specified area. All information is stored securely and any transfer of information is limited to delivery of goods or services, process payments/refunds, or to send promotional information that you have subscribed to. We securely delete all information once you have unsubscribed. You can find the unsubscribe button in all our email communications.

Third-Party Links and Cookies

Our website utilises cookies to identify past users to enable customised services. You can disable cookies by adjusting your internet settings to limit such access. All information accessed on our website is limited to this privacy policy. Any information accessed by other websites linked on our website is limited to the respective privacy policies of such websites. When you access our website, you are subjected to this privacy policy and you accept the risks associated with the Internet and will not hold us responsible for any loss of personal information unless we have breached our duty of care.

Your Legal Rights

If you are a European resident, then under GDPR data protection rules, you are entitled to view, amend, or delete the personal information that we collect and hold. Under such law, you may request access to your personal data that we are lawfully processing, you may also request correction of the personal data that we hold of you. You can also request complete erasure or partial erasure of the personal data that we hold.

Under GDPR laws, you may also request restriction on processing of your personal data or request transfer of your personal data to you or a third party. Lastly, you may also withdraw consent at any time to provide access to your personal data. However, all such requests may restrict us from providing certain products or services to you. For all the above requests, please contact our data protection officer at info@miufit.com and we will provide the information within a reasonable time. We try to respond to all legitimate requests within one month. However, depending on the complexity of the request made, it may take us longer than a month. In this case, we will keep you informed about the progress of your request. You will not have to pay any fee to access your personal data, unless deemed unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request under circumstance where the request is deemed unfounded, repetitive or excessive. Any request to view, amend, or delete personal information may need specific information from you to help us confirm your identity and ensure security of your personal data. We may also contact you for further information to process your request under GDPR data protection rules.

For any other concerns about your personal information or about this privacy policy, you should contact Mash It Up Ltd at info@miufit.com.

We reserve the right to modify this policy statement, so please review it frequently. Changes will take place immediately according to the date last updated and posted.